

Daphne.Duke

247272

**From:** Harrington, Gregory C. <harringc@dhec.sc.gov>  
**Sent:** Wednesday, October 16, 2013 1:23 PM  
**To:** John Dervay  
**Cc:** Campbell, Chad; Cooper, Sue; Daphne.Duke; Jocelyn.Boyd; JONES.LAURIE@epa.gov; Stephen Whisonant; Harry L. Mathis; simswe@dhec.sc.gov  
**Subject:** Re: FW: Boil Advisory

Mr. Dervay,

Stephen Whisonant will investigate.

Thanks

On Wed, Oct 16, 2013 at 10:54 AM, John Dervay <[jdervay@comporium.net](mailto:jdervay@comporium.net)> wrote:

Utilities Inc. had a main line break in our potable water supply (see movie attached), yesterday at Tega Cay Drive and Heron Harbor. Today (Wednesday) a Boil Water advisory was apparently issued and, yet, I did not receive a phone call advising me of the advisory. My phone number, which I've had for at least 6 years, is in Utilities, Inc. records as is shown in my last month's w/s bill, which is attached. So, why didn't I receive the Advisory as Utilities, Inc. is required to provide??

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10:50 AM  
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